

Key Digital® AV over IP Systems Configuration Questionnaire: KD-IP822/IP922/IP1022

Please complete, sign and submit this form for approval to: sales@keydigital.com

Project Name _____

Project Address _____ Project Start Date _____

Company Info (Integrator)

Name _____ Contact _____

Address _____

City _____ State _____ Zip _____

Contact Phone _____ Contact Email _____

Network Equipment

Network Switches **MUST** be from Key Digital's [Verified Network Switches](#) list.

What network switch(es) are you using for AVoIP system set up? List Brand(s) and Model(s):

Brand _____ Model _____ New Existing

Brand _____ Model _____ New Existing

What WiFi router and Access Points are you using? List Brand(s) and Model(s):

Brand _____ Model _____ Qty _____ New Existing

Brand _____ Model _____ Qty _____ New Existing

What type of Network Cabling are you using:

Type (**must** be CAT6 min): _____ RJ45 Type _____

System Info

Does your system include a Video Wall? No Yes If yes, please provide size and configuration:

Video Wall 1 Name _____ Configuration (WxH) _____

Video Wall 2 Name _____ Configuration (WxH) _____

What control system are you using?

Compass Control® Pro Key Digital® Management Software™ Pro KD-App KD-App Display Control

Third Party: _____ TCP/IP RS-232 IR

***Certified Reseller MUST hire Compass Control® Pro Certified Programmer or program the system at their own liability.**

Compass Control® Pro Certified Programmer ([view listing](#))

Company Name _____ Contact _____

Address _____

Phone _____ Email _____

Remote reconfiguration of your system's encoders, decoders, and verified network switch may be purchased for a \$300 per day fee.

Please complete, sign and submit this form for approval to: sales@keydigital.com

Configurations for each ENCODER (source) unit Use this subnet: _____ and choose IP addresses for me.

Do **NOT** use the following reserved IP addresses: 192.168.1.1, 192.168.1.50, 192.168.1.90, 192.168.1.100, 192.168.1.150, 192.168.1.200

Device Name	Group ID	Main IP Address	Video IP Address	Brand (If using KD-App Display Control)
	1			
	2			
	3			
	4			
	5			
	6			
	7			
	8			
	9			
	10			
	11			
	12			
	13			
	14			
	15			
	16			
	17			
	18			
	19			
	20			
	21			
	22			
	23			
	24			

Please complete, sign and submit this form for approval to: sales@keydigital.com

Configurations for each DECODER (display) unit

Do **NOT** use the following reserved IP addresses: 192.168.1.1, 192.168.1.50, 192.168.1.90, 192.168.1.100, 192.168.1.150, 192.168.1.200

Device Name	Group ID	Main IP Address	Video IP Address	Included in video wall?	Brand (If using KD-App Display Control)
	1				
	2				
	3				
	4				
	5				
	6				
	7				
	8				
	9				
	10				
	11				
	12				
	13				
	14				
	15				
	16				
	17				
	18				
	19				
	20				
	21				
	22				
	23				
	24				

Please complete, sign and submit this form for approval to: sales@keydigital.com

Remote reconfiguration of your system's encoders, decoders, and verified network switch may be purchased for a \$300 per day fee.

By signing below I acknowledge and I agree to all terms and conditions below:

- » You understand and agree that Key Digital is **NOT** in the business of installation equipment at job sites. Key Digital is a manufacturer of the equipment, all installation responsibilities fall under Certified Key Digital resellers.
- » KD-App display control uses a popular IR code set for each brand. Compatibility is not guaranteed and commands are not editable.
- » Key Digital is **NOT** responsible for any and all installation troubleshooting you may require at the job site. Furthermore, you agree to stage all equipment at your place of business, test all equipment (hardware & software) prior to your installation at any jobsite.
- » If completed Configuration Questionnaire is not received within three weeks of purchase order entry, the system will be configured and shipped with 192.168.1.xxx IP scheme.

Encoder & Decoder configuration sheets on pages 2 & 3 MUST be completed. Failure to complete all required fields or to sign renders this form incomplete.

Name _____ Title _____

Signature _____ Date _____